

HACHETTE UK DISTRIBUTION

Hachette UK is undertaking a major initiative to consolidate its distribution operations into a new, world-class distribution centre. We are calling this Project Eden. The project was announced in July 2016 and it will be concluded mid 2020.

TIMELINE



The distribution centre will be a new trading entity called Hachette UK Distribution, located near the existing Bookpoint warehouse (at Milton Road, Didcot, Oxfordshire, OX11 7HH). The Bookpoint site will be retained for bulk storage but Hachette's LBS warehouse will close in 2019.

In mid 2018, the first publishing division, Octopus Publishing Group, will move to the new distribution centre. This will be followed by the phased transition of the other publishing divisions currently distributed by LBS. Publishers distributed by Bookpoint will begin to move to the new site in 2019.



The distribution centre, which will be fully automated, will include:
A new order to Cash System (SAP)
A new Warehouse Management System (JDA)

Benefits to Customers

The new distribution centre will be at the heart of a world-leading offer to customers and publisher clients, ensuring faster and more efficient services meaning:

- Improved picking accuracy
- More bespoke services
- Reduced damage
- Faster booking in
- Immediate clearance of held orders
- Improved documentation

How will this affect customers?

- The new distribution centre will be at a new address
- It will operate a different bank account
- Customers will get new account numbers

These changes will simplify the way we work with customers. We're committed to making all changes as smooth as possible. Comprehensive guidance and support will be available to customers throughout the process.

What happens next?

We are working with our customers at every stage to ensure that our move to the new centre is carefully planned and clearly communicated. We will contact customers directly, and in good time, with any information that is relevant and with any new instructions they need.

Q1 2018

- Advise on all the setup activities Vendor Setup, EDI Instructions, Bank Details etc.

Q2 2018

- Confirmation of first publisher go-live, new facility start dates and support information

All our new systems will be thoroughly tested to ensure the minimum of disruption.



Please contact Richard Bevan, the project change manager.
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